stryker

Vocera Ease Sustainability – Facility Administrators

Course Description

The Vocera Ease application provides hospitals with the means to communicate in a convenient and secure way with patients and loved ones. The Vocera Ease application provides an important bridge between the care team and families by sending one-way messages, photos, and videos. It integrates into workflows, reduces calls, makes it easy for loved ones to provide feedback, and calms anxiety.

This course will cover best practices to sustain Vocera Ease at a facility. This course will cover onboarding newly hired employees, utilizing and optimizing Vocera Ease super-users, how to analyze Ease survey reports, how to measure success within a department, improving Vocera Ease usage using helpful tips and tricks, how to add or make changes to Vocera Ease premade phrases, how to obtain and leverage Vocera Ease marketing materials, and information on how to contact the Vocera Ease support line. This training takes approximately 20 minutes to complete.

Course Objectives

By the end of the course, you should be able to:

- Understand how to set up a sustainable onboarding process for newly hired employees with Vocera Ease
- Utilize and optimize Vocera Ease super-users
- Describe how to analyze Vocera Ease survey reports and measure Vocera Ease usage success within departments
- Describe how to improve Vocear Ease usage using helpful tips and tricks and leveraging Vocera Ease marketing materials
- Understand how to access technical and account support resources