

# Vocera Ease Emergency Room

## Course Description

Vocera Ease is a communication tool that will be used in the Emergency Department to provide manual updates to patients and selected loved ones from door to discharge. The ideal Ease patient in the Emergency Room is an ambulatory patient that arrives as a walk-in rather than in an ambulance. Staff will be able to send premade updates via the desktop web application.

This course will cover how Vocera Ease ER works, how to introduce and register patients into Vocera Ease ER, how to send Vocera Ease ER updates, and information on discharging a patient out of Ease ER. This training takes approximately 15 minutes to complete.

## Course Objectives

By the end of the course, you should be able to:

- Explain and perform the Vocera Ease ER process of admitting a patient via the Vocera Ease ER web portal
- Describe how to send al Vocera Ease ER messages
- Describe how to discharge a patient from Vocera Ease ER
- Apply knowledge of best practices when using Vocera Ease ER