

Real-Time Situational Awareness with Vocera Messaging Platform (VMP) Web Console and Engage

Course Description

This 6-minute web-based training will familiarize you with real-time situational awareness, a feature available with VMP 5.2.3 and later and Engage.

Requirements

This course is designed for customers using Engage and VMP 5.2.3 or higher.

Learners taking this course should be familiar with the basic voice and messaging features of the VMP Web Console. For the best course experience, we recommend listening to the course audio; however, closed captioning is available. The course is best viewed on a monitor, laptop screen, or tablet.

Learning Objectives:

By the end of the course, you should be able to:

- Explain what real-time situational awareness is as well as its benefits
- Demonstrate how to access patient information from alarms and alerts
- Demonstrate how to add patient information to secure messages
- Demonstrate how to message a patient's care team or communicate with a care team member