

Sync Badge

Hands-on nursing needs hands-free communication







Where does **hands-on nursing** happen?

Hands-on nursing happens anywhere the work of **patient care is unpredictable, change is constant and teamwork is essential.** Whether you need to call a code, call for equipment or call for help, you should always feel connected to the people you rely on.

Communication should fit the way you work

When your hands are on the patient – especially if you're wearing PPE – unlocking a smartphone, logging into an app and searching for a name in a directory might not be an option. You may find yourself shouting down hallways and struggling to find people and information.

This is why hands-on nursing needs hands-free communication.

Inspired by nurses and designed for fast, reliable collaboration, the Sync Badge is a hands-free, wearable communication device that helps enhance workflow efficiency in dynamic, hands-on patient care environments.



Quick, reliable collaboration

Use the Sync Badge to communicate seamlessly with team members across units and roles, all while keeping your hands free for patient care.

Communicate as easily as you speak

Say, "Okay Vocera" to wake up the Sync Badge and use voice commands to reach contacts by name, role, group or extension. Urgently broadcast to team members for assistance or to assemble a rapid response group. Page a user or group. Call people who are outside the hospital. Make, receive, transfer and forward calls.



If you need additional privacy during a call, hold the Sync Badge to your ear, and it automatically switches to handset mode.



Reach the entire care team seamlessly

The Sync Badge is part of our enterprise workflow platform that includes not only hands-free, wearable devices – but also software for smartphones and desktop workstations. Our technology can even interoperate with your desktop phones and call center and paging solutions.



Charge nurse
(Smartbadge)



Physician
(Smartphone)



Nurse
(Sync Badge)



Housekeeping
(Sync Badge)



Transport
(Minibadge)*

*Minibadge is not available with EMDAN configuration.

Emergency communication

Even in a hospital that cultivates a culture of safety, violence can occur. As part of a comprehensive approach to safety, the Joint Commission* advises hospitals to implement mobile panic buttons, and OSHA recommends personal alarm devices and alarm systems.^{1,2}

Summon help at the press of a button

The Sync Badge has a dedicated panic button you can discreetly press in a moment of distress to quickly reach a response or security team. Responders can hear what's happening, and can locate you even if you're unable to speak. In a less emergent situation, you can use voice commands to broadcast to nearby colleagues for assistance.



Get critical security system alarms and notifications

The Sync Badge is part of an enterprise communication platform that can integrate with hospital security systems for situational awareness, mass notification and more. The platform can route security system alarms and notifications to the right people at the right time and allow broad communication in the event of a threat.



*U.S. based healthcare accrediting organization

Workflow efficiency

When the work of hands-on patient care is unpredictable and demanding and nursing resources are limited, the Sync Badge can help nurses save time and steps, and reduce cognitive load.

Know your device is
always at the ready

Wear the Sync Badge at the neckline to communicate fast with less disruption to patient care workflow. Tilt the device toward you and you can read the screen and use the intuitive buttons to navigate without needing to remove it from the clip or lanyard.





See and do the most important things first

Multiple messages and calls coming in at once? The Sync Badge's three-section inbox is a communication wrangler, organizing new messages, seen messages and calls and helping you to act promptly on communications and easily access previously viewed items.

Quickly identify urgent notifications, and the number and priority of unread notifications – alarms and notifications are color coded by priority.*

Stay focused on critical tasks

You can use voice commands to answer a call or respond to an urgent message while keeping hands and eyes on the patient.

To allow focus on critical patient care tasks, set the Sync Badge to Do Not Disturb mode, allowing normal-priority calls and notifications to automatically route to a predefined user or group.

Let the alarms and notifications you need come to you

Receive alarms, critical lab results and STAT order notifications directly on the Sync Badge.* Through integration with Stryker's Vocera Engage middleware, the Sync Badge can receive information from your EHR, nurse call, patient monitoring systems, medical devices, scheduling systems, connected beds and stretchers, and more.

* US: Delivery of secondary alarms requires Engage Medical Device Alarm Notification (EMDAN), FDA 510(k)-cleared middleware, part of Stryker's Vocera Engage middleware. Capabilities are based on your facility's protocols and technology configuration. Canada: Delivery of secondary alarms requires Engage Medical Device Alarm Notification (EMDAN), part of Stryker's Vocera Engage middleware. Capabilities are based on your facility's protocols and technology configuration.

References

1. The Joint Commission. "Physical and verbal violence against health care workers." Sentinel Event Alert Issue 59, April 17, 2019.
2. OSHA. Guidelines for Preventing Workplace Violence for Healthcare and Social Service Workers. 2016. Retrieved September 10, 2024.

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3800 E. Centre Avenue
Portage, MI 49002 USA
t: +1 269 329 2100
toll free: +1 800 327 0770

3030 Orchard Parkway
San Jose CA, 95134
t: +1 408 882 5100
toll free: +1 888 9VOCERA

stryker.com